



Topics with a focus for those working in **Primary Healthcare**



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<https://www.acpp.net.au/>



# NEWSLETTER



## Lets meet some of our board members.



We are honoured to introduce Bob Aley who has been appointed as one of the first Independent Directors of ACCP.

Bob is a strategic international senior HR Executive and Management Consultant. Who graduated from the Royal Military College, Australia and over the next 16 years rose to the rank of Lieutenant Colonel through a variety of significant logistics, command and training appointments, including an appointment as the first logistics Aide-de-Camp to the Governor-General of Australia.

Since resigning from the Army, he has developed and implemented comprehensive business and HR solutions for several national and international organisations at the highest level, especially in the areas of change management, organisational development and business transformation. Bob has also undertaken a variety of executive roles, including the appointment of the inaugural Group General Manager HR for the Building Products Group of Boral Limited, covering Australia, New Zealand and parts of Asia.

He was the principal of his own management consulting practice for many years, undertaking a wide variety of consulting assignments across Asia, the Middle East and the islands of the Pacific for several multi-national and government organisations. His international business experience includes living and working in India and Bahrain, part

ownership of a business in Singapore and HR and business development assignments across the Middle East, Asia and the islands of the South Pacific.

Bob now focuses on helping Australian businesses adapt to current HR, WH&S and organisational best practice requirements and has advised dozens of Australian companies over the past few years on ways of overcoming their organisational and people issues and improving their internal structures and procedures. He is a regular Chair of the Qld Government's mentoring program for small businesses and has recently been appointed a mentor by the City Council to provide similar services in the city of Brisbane.

Bob has said that he looks forward with enthusiasm to participating in what he knows will be a fabulous period of growth in all respects for the organisation".

### **Would you like to get more involved with ACPP?**



We are looking for:

Paramedic's who are qualified as Paramedic Practitioners but are unable to practice to their fullscope of practice or training.

Paramedic's undergoing post-graduate education in Paramedic Practitioner.

Paramedic's who have been operating outside of

State Ambulance Services and/or work within other paramedic services.

Researchers.

Paramedics with a strong passion for primary health care.

#### **Committee roles available -**

Do you want to take on more of an active role within the college? There is a range of committees within the college where members can help out. If you are interested in becoming a member of a Committee, please contact the following;

##### Communications Committee

Chair: Pmd Greg Reaburn FACPP, Email: [greg.reaburn@acpp.net.au](mailto:greg.reaburn@acpp.net.au)

##### Membership and Income Committee

Chair: Pmd Kathryn McCormack GMACPP, Email: [info@acpp.net.au](mailto:info@acpp.net.au)

##### Research and Education Committee

Chair: Dr Kate Kloot FACPP, Email: [info@acpp.net.au](mailto:info@acpp.net.au)

##### Policy, Technology and Finance Committee

Chair: Pmd Scott Fyfe FACPP, Email: [scott.fyfe@acpp.net.au](mailto:scott.fyfe@acpp.net.au)

##### Legislative Change Committee

Chair: Pmd Scott Fyfe FACPP, Email: [scott.fyfe@acpp.net.au](mailto:scott.fyfe@acpp.net.au)

Contributions to the newsletter welcome ;please email [info@acpp.net.au](mailto:info@acpp.net.au)

# General College



# News



## New Padawans started this month.

2021 sees the start to an exciting chapter in the field of paramedic-practitioners, February 15th saw the commencement of the Deakin University Master of Advanced Clinical Practice (Paramedic Practitioner) course. We wish the students all the best with their studies and look forward to seeing their ongoing development throughout the course. We would also like to congratulate the successful scholarship recipients; Pmd Melissa Alexander (South Australia) Pmd Andrew Brooker (Pmd Michelle Shanahan (Vic) Pmd Laura Lally (Vic); who have each received financial support, with thanks to Bank Vic, to assist them with their studies. A total amount of \$13,000 was allotted between the recipients. We wish this inaugural group all the best in their studies.

A big Congratulations to Dr Kate Kloot for all the hard work and effort she has put into developing the program and getting it up and running. Kate and her team continue to work hard to provide a high standard of education for the students in this course.

**Are you considering advancing your paramedical career? Let Bank Vic help you.**

**The Australasian  
College of Paramedic  
Practitioners Education  
Scholarships.**

Apply now



The Australasian College of Paramedic Practitioners are proud to have a relationship with BankVic so if you are looking at furthering your studies in 2022 consider Bank Vic who provides financial support for our members through the Education Scholarship Program.

For further information about Bank Vic products visit [www.bankvic.com.au](http://www.bankvic.com.au)



## Australia Day Honours.

Congratulations to Associate Professor Ray Bange FACPP(Hon) on the award of OAM for services to paramedicine, education and community. A/Professor Bange has been an active supporter of our College and has been of invaluable assistance in the development of a Prescribing Paramedic Practitioner Model. We would also like to congratulate all paramedics who received the ASM.

## Partnerships with ACPP to help our members.

### **Bank Vic the bank for police, emergency and health workers.**



BankVic and Australasian College of Paramedic Practitioners are proud to announce a partnership to provide better banking services to our members and an Education Scholarship Program.

#### **Insurance, Financial Support and Banking**

The College has negotiated and partnered with BankVic to provide comprehensive Insurance and Banking Products to our members. The College is incredibly proud as many of the products were only available to paramedics employed in ambulance services. These products are now open to all paramedics in all practices who are members of our College

- Income Protection and Accident Insurance – **World Wide Coverage.** No medicals if ACPP member join by 28 February 2021 or within sixty days of joining ACPP. (<https://www.bankvic.com.au/insurance/?filter=Income>) to our members no matter where they work (except paramedics covered by the VAU). **Probably Australia's best package.**
- Travel Insurance – World Wide coverage for the full year Ideal for fly in and fly out Paramedics and those who work overseas (Great for those who want to take a long holiday (post-COVID-19)
- Banking - Low loan rates Credit, Financing, and General Banking options, Ask about the special offers to Members when refinancing your home loan, at lower interest rates

For further information, visit BankVic

They offer a different way of banking, where 100% of profits are reinvested to benefit members and the communities they are part of. For the best banking deals, visit [www.bankvic.com.au](http://www.bankvic.com.au) or call 13 63 73. You can also drop in to either of their six branches, including branches at the Royal Children's Hospital, Sunshine Hospital and Monash Medical Centre.



We are in discussions with SARRAH (Services for Australian Rural and Remote Allied Health) to work together in developing a "Generalist pathway" for Paramedics. So why is this exciting, and who is SARRAH?

SARRAH is recognised as the peak body representing rural and remote allied health professionals (AHPs) working in the public and private sector. SARRAH develops and provides services for AHPs to confidently and competently carry out their professional duties in providing a range of Aclinical and health education services to people who reside in these settings.



**Allied Health  
Professions  
Australia**

It is with great excitement that we announce on behalf of the ACPP, that our College has been accepted as a member of the Allied Health Professions Australia (AHPA). ACPP is the first paramedic organisation to be granted membership of this prestigious association. ACPP will be the 20th Member of AHPA.

So why is this membership of the AHPA so important in the development of a Paramedic Practitioner Model and supporting Paramedics who already practice primary healthcare?

AHPA provides ACPP access to the following;

- A seat at the table of government policy agenda, with representation on government advisory groups and Input to government submissions and consultations.
- Strategic alliances with other health organisations, with direct access to a wide variety of health industry groups, namely Australian Allied Health Leadership Forum, the National Rural Health Alliance, the National Aged Care Alliance and the Consumers Health Forum of Australia.

## *Partners in CPD*

### **Tasmanian Rural Health Conference 2021**

### **'The Future of Rural Practice'**

**Saturday 20 March 2021**

**One day virtual conference via**

**ZOOM**



Photo Credit: Tourism Tasmania & Tony Oreh

**The College is proud to announce one of our founders Pmd Scott Fyfe FACPP, has been asked to present at this year conference, which is truly a great honour. So click on the link below and support rural health care and Scott.**

The 2021 conference theme of “The Future of Rural Practice” and will also include looking at lessons learnt from the COVID-19 pandemic and how this will influence future rural practice over the next 10-15 years.

The conference proceedings will run as two parallel streams and topics relevant to future rural practice will include:

The program is still being finalised but at this stage, the following sessions are planned:

- New and emerging public health issues
- The Challenge of Dementia across rural and regional Australia
- The role of the rural doctor in pre-hospital care
- The Rural Generalist in Palliative Care
- Women in the Medical Workforce – managing the work-life balance
- Impact of Climate Change on health care
- Rural Training Pathways
- Alternative models of delivering rural Primary Care
- The role of the Rural Generalist Humanitarian Doctor

The conference will also include presentation of the RDAT Awards for Rural Doctor of the Year, Rural Registrar of the Year and Rural Student of the Year.

Further details on the proposed program and presenters will be available shortly.

For further information or enquiries please email [tasruralhealthconference@health.tas.gov.au](mailto:tasruralhealthconference@health.tas.gov.au)

These topics have been selected for Paramedics and Paramedic Practitioners working in Primary Healthcare.

**NO COST to attend : [Click here to register](#)**

**[National Prescribing Service – NPS Medicinewise](#)**

The NPS is a Federally funded organisation responsible for making recommendations to Government about medication use, medication safety, prescribing practices and providing medication-centred education.

ACPP is the only Paramedic organisation to be a Voting Member on the NPS.

The NPS-ACPP have a strategic alliance that will see a Paramedic Practitioner Portal added to the NPS website for CPD opportunities for our members.

ACPP has also negotiated with NPS that our members will be able to apply for employment with NPS as educators, researchers, and other positions that become available. These have been traditionally restricted to doctors, pharmacists and nurses. A significant first for Paramedics.

NPS Medicine Wise has many other great free CPDs case studies and webinars currently available, including; Dementia: a multi-disciplinary approach to caring for people with changed behaviours, Taking action for acute low back pain, real-time prescription monitoring and many more



To find a CPD click this link: <https://www.nps.org.au/cpd/professions/activities>

These topics have been selected for Paramedics and Paramedic Practitioners working in Primary Healthcare.

### [CRANA Plus \(Committee of Remote Nurses Australia\)](#)

ACPP has a memorandum of understanding (MOU) with CRANA that mutually recognises each other as the Peak Body for Paramedics/Nurses who work in remote and rural Australia.

CRANA are a great partner with us and have a number of CPD courses available. Course costs vary but are very relevant to Paramedic Practitioner practice including;

For details and to enrol, follow this link: <https://crana.org.au/education/courses/programs>

The CRANaplus Annual Conference has served as both a professional and social resource for the remote health Workforce of Australia for over three decades. Held over two days at a different location around the country each year, conference participants are informed, among other things, of the latest developments in remote health care policy, drug therapies, technologies and therapeutic treatments for clients in their care.

For more information, visit [www.cranaconference.com](http://www.cranaconference.com)



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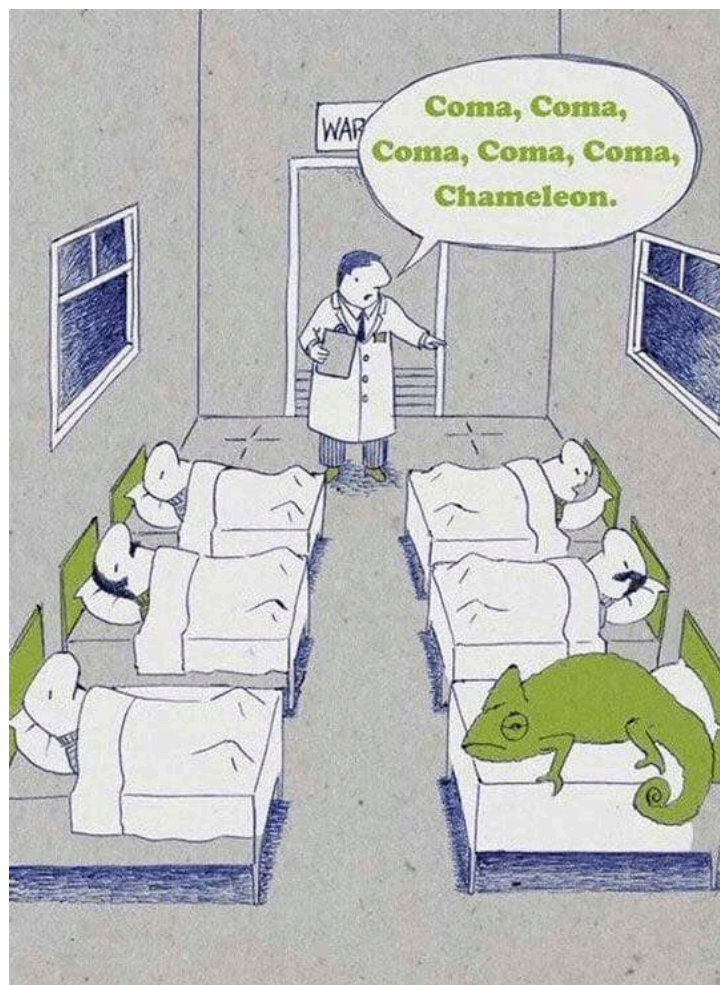
### Therapeutic Guidelines Limited (TGL)

The Therapeutic Guidelines Limited develop, review and publish the medical guidelines for Australian practitioners. ACPP has a strategic agreement with the TGL. We are presently negotiating for representation via our members on their Editorial Groups. This will be a first for Paramedics and will allow Paramedics to influence national medical guidelines. As a result, TGL has offered a discounted subscription to eTGL for our members:

- 10% discount on eTherapeutic Guidelines (eTGL - Medical Guidelines)
- Benefit Code: ACPP2020 Web: <https://www.tg.org.au/>



**Laughter  
is the best medicine**



Australasian College of  
**Paramedic  
Practitioners**

**Not all Paramedics Work in Ambulances**

Malcolm Lau Clinical Lead - Extended Care Paramedic, Sydney North  
Malcolm.Lau@health.nsw.gov.au 0410 439 770

ECLP Cohort 16

### Aim Statement:

"By January 2018, 100% of patients discharged by an Extended Care Paramedic will have a referral letter sent securely to and received by their general practitioner."

### Background to problem worth solving

According to the Sydney North Primary Health Care Network (NSPHN), the General Practitioners in the area were reporting that patients were being referred to their practices by NSW Ambulance Extended Care Paramedics with no contact, referral letters or clinical information provided.

### Team members

#### Sponsor/s (Guidance Team)

Michelle Shiel A/Director - Clinical Innovation, NSW Clinical Services  
Cynthia Stanton General Manager - Primary Care Advancement and Integration, Sydney North PHN

#### Quality Advisors

Debra Clark After Hours Program Manager, Sydney North PHN  
Claire Walker Coordinator - Primary and Community Care NSW Clinical Services

#### Project Team

Malcolm Lau Team Leader - ECP Clinical Lead  
Helen Purdy Digital Health Lead, Sydney North PHN  
Anna Carroll ECP Team Member, NSW  
Mitch Baker ECP Team Member, NSW  
Adam Bollinger ECP Team Member, NSW  
Renee Riddle After Hours Officer, Sydney North PHN  
Bernadette Staude Marketing and Projects Coordinator, Sydney North PHN

### Link to National Standard or Strategic Imperative

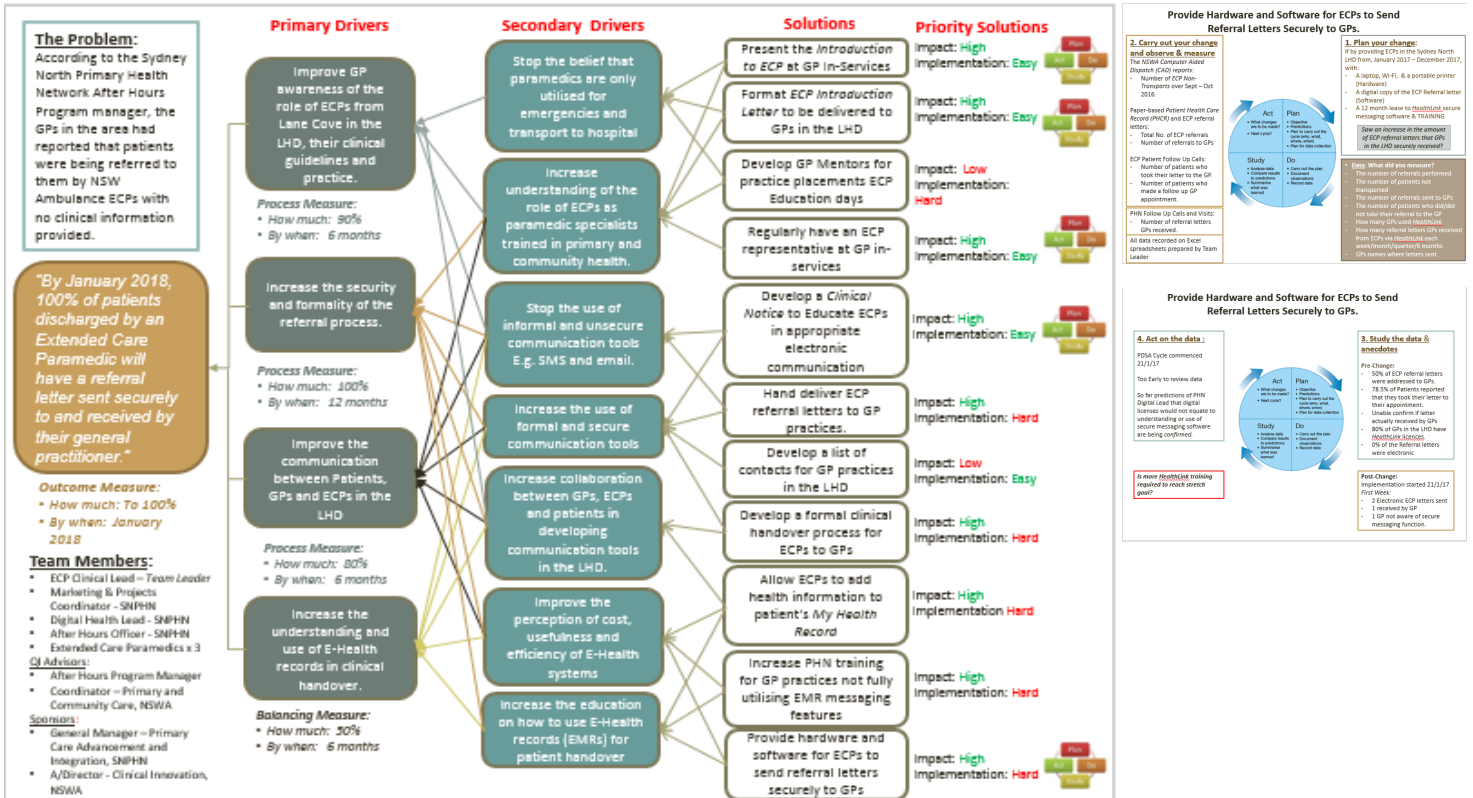


Standard 6  
Clinical Handover

[https://www.safetandquality.gov.au/wp-content/uploads/2012/10/Standard6\\_Oct\\_2012\\_WEB.pdf](https://www.safetandquality.gov.au/wp-content/uploads/2012/10/Standard6_Oct_2012_WEB.pdf)

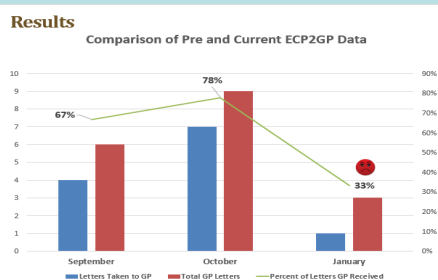
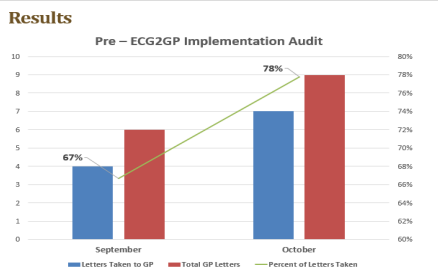
### Literature review

PATIENT SAFETY IN PRIMARY HEALTH CARE: Discussion Paper  
Draft for Public Consultation August 2010



## Results

### Outcome measures



## Results continued

### Process measures

The ECP2GP secure electronic messaging solution was identified as being **High Impact** but **Hard to Implement** in the Driver Diagram.

Early in the PDSA cycle we already identifying that the success of the solution may be affected by the GPs understanding of the HealthLink secure messaging software.

The **key impact** is that the project team is changing the PDSA plan to reflect that the solution:

Increase PHN training for GP practices not fully utilising EMR messaging features

Becomes a **HIGHER priority!**

### Balancing measures

The ECP Team members have successfully introduced the E-Referral and secure messaging software into their referral procedures.

In doing so, the supply of a hard copy of the referral letter to the patient has declined.

The project team, having identified this impacts on the ability of the GPs to receive a referral letter if the electronic copy is not received.

As a balancing measure, a hard copy of the referral letter will be supplied to the patient to take to their GP appointment.

## Overall Outcome of Project:

The project is still in the installation phase and not due to be completed until the January 2018.

Unfortunately progress has moved away from the stretch goal in the early stages.

With the implementation of other prioritised solutions identified in the project the team is predicting a move back towards the stretch goal.

### Plans to spread /share change Done:

Submitted to the ACI Innovation Exchange

### Planned:

The use of electronic secure messaging in the NSPHN is being compared with a similar solution currently being tested by NSW ECPs in the Central and Eastern Sydney PHN (CESPHN). Further planning for spreading will be developed as the project moves towards completion if the solutions tested lead to clinical improvements.